

AbsolutAire, Inc.

Motor Warranty & Return Procedure

Applies To:

All Baldor, TECO, Marathon, WEG and WWE Motors up to and including 20 HP (256T frame).

Warranty Replacement:

1. Any motor listed above can be replaced without having to return the defective motor to AbsolutAire.
2. The customer must provide replacement motor shipping instructions to AbsolutAire.
3. The customer must send the nameplate from the defective motor to AbsolutAire for warranty credit to be considered.
4. AbsolutAire will review the motor nameplate and unit ship date, and determine whether or not the motor is under warranty.
5. If the motor warranty is valid, AbsolutAire will either issue a credit for our cost of the motor, or replace the motor free of charge, depending on the customer requirements.
6. The replacement motor will be shipped by AbsolutAire at no charge for standard ground freight. If expedited delivery is required, the freight cost difference will be chargeable to the customer.
7. If the customer purchases a replacement motor from a source other than AbsolutAire, the credit issued by AbsolutAire may be for less than the cost paid.